

COUNTY OF MONTGOMERY

Commissioners

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Montgomery County
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50 Eagleville Road
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January 12, 2011

To: All Montgomery County Chiefs of Police, Fire and EMS

Dear Chief,

You are receiving this letter because our inventory of countywide radio equipment indicates that your agency may have a quantity of the Motorola MCS mobile radios, or Motorola MTS portable/handheld radios. As you may know, in some cases this equipment is at least fifteen years old. We have become aware, just recently, that these units are no longer being accepted for repair by the manufacturer, Motorola.

For some time now this equipment has been repaired on a "parts available" basis, but now even the manufacturer does not have a sufficient stock of parts. While you may be able to find service locally for some cosmetic repairs, any significant defects with the equipment may not be repairable. Since this equipment is no longer accepted by the manufacturer, replacement would be the only option.

Please take this opportunity to review your inventory of radio equipment, and assess the possible impact of this change in support. The Department of Public Safety will publish additional guidance on the type and standard configuration of replacement radio equipment compatible with the countywide network in the near future. I have attached official notification from the manufacturer that may assist you in your justification and budgeting processes.

Very truly,

Thomas M. Sullivan
Director of Public Safety

Attachment



November 1, 2010

Sean Petty
Deputy Director of Public Safety
Montgomery County, Pennsylvania
Department of Public Safety
Communications & Technology
50 Eaglesville Road
Eaglesville, PA 19403

Subject: Mobiles and Portables Radio Support

Dear Mr. Petty:

Below is a response to your recent inquiry about supportability on mobiles and portables:

The MTS/MCS mobiles and portables are no longer supported. They have been cancelled for more than five (5) years. Motorola will continue to manufacture the XTS/XTL 5000 mobiles and portables through a minimum of year 2013 and on the XTS/XTL 1500/2500's mobiles and portables through a minimum of year 2014.

Motorola provides five (5) years of support once a product is no longer manufactured. Should you have any additional questions please let us know.

Sincerely,

Motorola, Inc.

A handwritten signature in black ink, appearing to read 'Patty Höltschneider', with a long horizontal line extending to the right.

Patty Höltschneider
MSSI Vice President